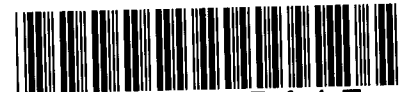


WS-04235A-13-0331



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ARIZONA CORPORATION COMMI

UTILITY COMPLAINT FORM

Investigator: Richard Martinez

AZ 000
DOCKET CONTROL

Priority: Respond Within Five Days

2014 AUG 1 PM 3 13

Opinion No. 2014 - 117358

Date: 7/31/2014

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Tim & Sonya Last: Pederson

Account Name: Tim Sonya Pederson

Street:

Work:

City: Bellemont

State: AZ Zip: 86015

is: E-Mail

Utility Company: Utility Source LLC

Division: Water/Sewer

Contact Name:

Nature of Complaint:

Docket No: WS-04235A-13-0331

From: Util-PublicComment
Sent: Wednesday, July 30, 2014 7:31 PM
To: Util-PublicComment

Subject: Public Comment

Name: Sonya and Tim Pedersen

Arizona Corporation Commission

DOCKETED

AUG 01 2014

DOCKETED BY

City:State:Zip:Bellemont, AZ 86015

Cell:

Docket: Application of Utility Source, LLC for an Increase in Its Rates for Water and Wastewater Service

DocketNo: WS-04235A-13-0331

Utility: Utility Source, LLC

Position: Con

Comments: Dear Commission, The proposed increase by Utility Source, LLC in water and wastewater charges of effectively 300% is not acceptable. We support the need to maintain a business, but believe that such a huge increase is not warranted. Personally, a 300% increase in our water and wastewater services will put a serious strain in our ability to maintain financial stability. We love Bellemont, but would be forced to move. There are many in our community who will not have the luxury of selecting a different neighborhood to move to. We are lucky in that we rent, however, we would still be forced to live out our lease in serious financial strain. 300% is not acceptable. Neither my husband nor I have ever received a raise in our own work that equals anything near

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

300%. I am aghast at that number. I have regularly had 2-5% increases in utility bills in other states. 300% is appallingly high, brazen, and thoughtless of the consumer. Unfortunately, because there is only one utility company in Bellemont, Utility Source LLC has a monopoly on our business. If given the chance, I would choose paying a different company to supply utility services to us after being notified of their 300% increase request. We feel held hostage by this situation. Please vote NO to the highest rate increase we have ever seen requested of a company. Thank you for your time. We would attend the hearing in person but have to work that day.

Sincerely, Sonya and Tim Pedersen

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

8/01/14

Emailed to the Phoenix ACC office for docketing.

FILE CLOSED.

End of Comments

Date Completed: 8/1/2014

Opinion No. 2014 - 117358
